

Code of Conduct

Of Walter Kraus GmbH

1. Basic Understanding of Social Responsibility in Corporate Management

A mutual, basic understanding of social responsibility in corporate management forms the basis of this CoC. This means **Kraus** assumes responsibility by bearing in mind the consequences of its business decisions and actions on economic, technological, social and environmental levels and brings about an appropriate balance of interests. **Kraus** voluntarily contributes to the wellbeing and long-term development of a global society at every point it can at the locations where it is in business. It is geared towards universally held ethical values and principals, especially integrity, honesty and respect of human dignity.

2. Where the CoC applies

- 2.1. This CoC applies for all of the **Kraus Group's** branches and business units worldwide.
- 2.2. **Walter Kraus GmbH** commits to promoting adherence to the content of this CoC at every point it can for its suppliers and in other parts of the value chain.

3. Core Values for Social Responsibility in Corporate Management

Walter Kraus GmbH will proactively work to ensure that the values mentioned below are put into practice and adhered to both now and in the future.

3.1. Adherence to Laws

Walter Kraus GmbH will abide by the laws in effect and other legal requirements of the countries where it is in business. For countries that have a weak institutional framework, the company will carefully examine what good company practices from their home country should be applied to enable supportive, responsible company management.

3.2. Integrity and Organizational Governance

3.2.1. Walter Kraus GmbH gears its activities towards universally held ethical values and principals, especially integrity, honesty, respect of human dignity, openness and non-discrimination based on religion, ideology, gender and ethnicity.

3.2.2. Walter Kraus GmbH rejects corruption and bribery as stated in the relevant UN Convention¹. It uses suitable means to promote transparency, trading with integrity, responsible leadership and company accountability.

¹ UN Convention against corruption in 2003, in force since 2005.

3.2.3. Walter Kraus GmbH pursues clean and recognized business practices and fair competition. In regards to competition, it focuses on professional behaviour and high standards of quality for work. It fosters partnership and trusting interaction with the supervisory authorities. Additionally, it will hold to the parameters of the 'Guide for our Association Activity – Instructions for Compliance with Competition Law in the ZVEI'.

3.3. Consumer Interests

To the extent consumer interests are affected, **Walter Kraus GmbH** abides by regulations that protect the consumer, as well as appropriate sales, marketing and information practices. Groups that are in special need of protection (e.g. protection of minors) will receive special attention.

3.4. Communication

Walter Kraus GmbH will communicate in an open way and is oriented towards dialogue about the requirements of this CoC and about its implementation among employees, clients, suppliers and other stakeholders. Every document and all information will be duly produced. They will not be unfairly changed or destroyed. They will be properly stored. Company secrets and partner's business information will be handled sensitively and will be kept in confidence.

3.5. Human Right

Walter Kraus GmbH is committed to promote human rights. It respects human rights stated in the Charter of the United Nations², especially those named in the following:

3.5.1. Privacy

Protection of privacy.

3.5.2. Health and Safety

Ensuring health and work safety, especially the guarantee of a safe and health-promoting work environment, avoiding accidents and injuries.

3.5.3. Harassment

Employee protection against bodily punishment and against physical, sexual, psychological or verbal harassment or abuse.

² General explanation of human rights, UN Resolution 217 A (III) from 1948.

3.5.4. Freedom of Conscience

Protection and guarantee of the right to freedom of conscience and freedom of expression.

3.6. Working Conditions

Walter Kraus GmbH abides by the following core work standards from ILO³:

3.6.1. Child Labour

The prohibition of child labour, i.e. the employment of persons younger than 15 years old, as long as the local legal requirements do not specify a higher age limit and as long as no exceptions are permitted.⁴

3.6.2. Forced Labour

The prohibition of forced labour of any kind.⁵

3.6.3. Wage Compensation

Work standards concerning compensation, especially in regards to the level of compensation as stated in the laws and requirements that are in force.⁶

3.6.4. Employee Rights

Respecting the rights of the employee to freedom of association, freedom of assembly and collective bargaining, as long as this is legally permitted and possible in the respective country.⁷

3.6.5. Prohibition of Discrimination

Treatment of all employees in a non-discriminatory fashion.⁸

3.7. Hours of Work

Walter Kraus GmbH abides by work standards concerning the longest permitted time of work.

³ ILO = International Labour Organization

⁴ ILO Convention No. 138 from 1973 and ILO Convention No. 182 from 1999.

⁵ ILO Convention No. 29 from 1930 and ILO Convention No. 105 from 1957.

⁶ ILO Convention No. 100 from 1951.

⁷ ILO Convention No. 87 from 1948 and ILO Convention No. 98 from 1949.

⁸ ILO Convention No. 111 from 1958.

3.8. Environmental Protection

Walter Kraus GmbH fulfils the requirements and the standards for environmental protection that affect their operations and acts in an environmentally conscious way at all locations where it is in operation. For additional responsibility with natural resources, it holds to the principles from the Rio Declaration.⁹

3.9. Civic Commitment

Walter Kraus GmbH contributes to the social and economic development of the countries and regions where it is in business and promotes appropriate, volunteer activities by its employees.

4. Implementation and Application

Walter Kraus GmbH will make every appropriate and reasonable effort to implement and to apply the principles and values described in this CoC both now and in the future. Contractual partners will be informed about the basic measures upon request and within the scope of a reciprocal cooperation, so that it becomes observable how keeping these measures is fundamentally guaranteed. No right exists to disseminate operational or business secrets related to competition or any other information that is in need of protection.

⁹ The 27 principles from the “Rio Declaration on Environment and Development“ from 1992 as the result from the UN Conference on Environment and Development in Rio de Janeiro.